

Guided by Quality. Invested Together.

Enhanced FAM Funds Shareholder Services

Dear Fellow Shareholder,

Our goal is to provide you with an exceptional service experience. To help us do so, we are pleased to announce that **Ultimus Fund Solutions, LLC became the Co-Transfer Agent for FAM Funds** effective <u>September 14, 2020</u>.

What this means is that our **FAM Funds Shareholder Services Team will be able to devote more time to serving you, our shareholders**. This includes in-person meetings, phone and Zoom conversations, and other communications.

FAM Funds Shareholder Services will continue to handle all shareholder calls and communications.

Ultimus Fund Solutions has been managing our fund accounting for three years and is now handling all back-office operations.

All Shareholders Please Note:

- → Existing Account Numbers: If your account number ends in -00, this will be dropped. All other account numbers will remain the same.
- → Our **mailing address changes** are as follows:

U.S. Mail FAM Funds P.O. Box 46707 Cincinnati, OH 45246-0707 **Overnight** FAM Funds C/O Ultimus Fund Solutions 225 Pictoria Drive, Suite 450 Cincinnati, OH 45246

- If you would like new pre-addressed envelopes, please call us.
- You can still drop off or pick up checks at our Cobleskill or Albany office.

→ FAM Funds' telephone number is the same.

800-932-3271 Monday through Friday 8:30 a.m. to 5:00 p.m. EST

- → Please be advised that your **online account access login password** must be updated.
 - An email was sent to shareholders who have online account access to explain more about this requirement.
 - For security reasons, the password requirements have been updated and you will be required to reset your password during your first login.
 - Previously bookmarked account access pages are invalid.
 - You can login to the updated online account access portal by going to **fenimoreasset.com** and selecting "Account Access" and then "FAM Funds."
 - Notifications concerning eDelivery of quarterly statements, trade confirmations and tax forms, and confirmations related to any trades or account maintenance performed online will now be emailed to you from edelivery@ultimusfundsolutions.com or DoNotReply@ultimusfundsolutions.com.

FENIMOREASSET.COM 800.932.3271 • 518.234.7462 • F 518.234.7793

384 North Grand Street, PO Box 399, Cobleskill, NY 12043

Securities offered through Fenimore Securities, Inc. Member FINRA/SIPC, and advisory services offered through Fenimore Asset Management, Inc.



Guided by Quality. Invested Together.

IRA Shareholders Please Note:

The change of IRA Custodian described below does not require any action on your part and will not cause any disruption in the service of your FAM Funds retirement account.

→ In accordance with the terms of the FAM Funds retirement account custodial agreement, the current Custodian, U S Bank, n.a. hereby provides written notice to you of its resignation as Custodian of your FAM Funds retirement account taking effect on or about the close of business October 30, 2020. First National Bank of Omaha ("FNBO") has been appointed and has acknowledged its willingness to serve as successor Custodian of your FAM Funds retirement account. Effective with this change, the custodial agreement maintained by FNBO will apply to your retirement account. A copy of the custodial agreement is available upon request.

Please call Shareholder Services at 800-932-3271 if you have questions.

Thank you for investing with FAM Funds.

Sincerely, FAM Funds Shareholder Services

Securities offered through Fenimore Securities, Inc. Member FINRA/SIPC, and advisory services offered through Fenimore Asset Management, Inc.

All investing involves risk including the possible loss of principal. Before investing, carefully read the fund's prospectus which includes investment objectives, risks, charges, expenses and other information about the fund. Please call us at 800-932-3271 or visit fenimoreasset.com for a prospectus or summary prospectus.

FENIMOREASSET.COM 800.932.3271 • 518.234.7462 • F 518.234.7793

384 North Grand Street, PO Box 399, Cobleskill, NY 12043

Securities offered through Fenimore Securities, Inc. Member FINRA/SIPC, and advisory services offered through Fenimore Asset Management, Inc.